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Vigilix, LLC. engaged Trustwave Holdings, Inc. ("Trustwave") to conduct a third party security assessment of the Vigilix application. The main objective of this application security assessment was to show the impact the installation of the Vigilix Version 3.8 application would have on a merchant's Payment Card Industry (PCI) compliance.

The following application was evaluated within this assessment:

Vigilix Version 3.8 (also sold as ScanSource Virtual Technician)

Based upon the information provided by Vigilix, LLC., including the implementation documentation, and the results of application testing; Trustwave has determined that the installation of Vigilix Version 3.8 will not negatively impact a merchant's PCI compliance. Specifically, the method of remote access Vigilix Version 3.8 provides meets the PCI-DSS Requirements for two-factor authentication.

Sincerely,

Keith Swiat
Managing Consultant
Trustwave